

COAL CITY PUBLIC LIBRARY DISTRICT  
IDENTITY PROTECTION POLICY

APPROVED BY  
THE BOARD OF TRUSTEES

ADOPTED  
MAY 14, 2019  
\*Denotes Legal Language

# COAL CITY PUBLIC LIBRARY DISTRICT IDENTITY PROTECTION POLICY

The Coal City Public Library District adopted this Identity Protection Policy pursuant to the Identity Protection Act, 5 ILCS 179/1 *et seq.* The Identity Protection Act requires units of local government to approve and implement an Identity Protection Policy to ensure the confidentiality and integrity of Social Security Numbers which agencies collect, maintain, and use. It is important to safeguard Social Security Numbers (SSNs) against unauthorized access as SSNs can be used to facilitate identity theft. One way to better protect SSNs is to eliminate the widespread dissemination of SSNs. The Identity Protection Act was passed in part to require government agencies to assess their personal information collection practices and make necessary changes to those practices to ensure confidentiality of SSNs.

## **SOCIAL SECURITY NUMBER PROTECTION**

Whenever an individual is asked to provide the Library with an SSN, the Library shall provide that individual with a statement of the purpose or purposes for which the Library is collecting and using the SSN. The Library shall also provide the statement of purpose upon request (**Appendix A**).

The Library shall not:

1. Publicly post or publicly display in any manner an individual's SSN. "Publicly post" or "publicly display" means to intentionally communicate or otherwise intentionally make available to the general public.

2. Print an individual's SSN on any card required for the individual to access products or services provided by the person or entity.
3. Require an individual to transmit a SSN over the Internet, unless the connection is secure or the SSN is encrypted.
4. Print an individual's SSN on any materials that are mailed to the individual, through the U.S. Postal Service, any private mail service, electronic mail, or similar method delivery, unless state or federal law requires the SSN to be on the document to be mailed.

Those exceptions include but are not limited to:

- A. Any material mailed in connection with the administration of the Unemployment Insurance Act
- B. Any material mailed in connection with any tax administered by the Department of Revenue
- C. Documents sent as part of an application or enrollment process
- D. Documents to establish, amend, or terminate an account, contract, or policy
- E. Documents to confirm the accuracy of the SSN

An SSN that is permissibly mailed will not be printed, in whole or in part, on a postcard or other mailer that does not require an envelope or be visible on an envelope without the envelope having been opened.

5. Collect, use or disclose an SSN from an individual unless:
  - A. Required to do so under state or federal law, rules or regulations; or the collections, use, or disclosure of the SSN is otherwise necessary for the performance of the Library's duties and responsibilities

B. The need and purpose for the SSN number is documented before collection of the SSN

C. The SSN collected is relevant to the documented need and purpose

6. Require an individual to use his or her SSN to access an Internet website;
7. Use SSNs for any purpose other than the purpose for which they were collected.

The above prohibitions do not apply in the following circumstances:

1. The disclosure of SSNs to agents, employees, contractors, or subcontractors of a governmental entity or disclosure by a governmental entity to another governmental entity or its agents, employees, contractors, or subcontractors if disclosure is necessary in order for the entity to perform its duties and responsibilities and if disclosing to a contractor or subcontractor, prior to such disclosure, the governmental entity must first receive from the contractor or subcontractor a copy of the contractor's or subcontractor's policy that sets forth how the requirements imposed under this Act on a governmental entity to protect an individual's SSN will be achieved.
2. The disclosure of SSNs pursuant to a court order, warrant, or subpoena.
3. The collection, use, or disclosure of SSNs in order to ensure the safety of State and local government employees; persons committed to correctional facilities, local jails, and other law enforcement facilities or retention centers; wards of the State; youth in care as defined in section 4d of the Children

- and Family Services Act, and all persons working in or visiting a State or local government agency facility.\*
4. The collection, use or disclosure of SSNs for internal verification or administrative purposes.
  5. The disclosure of SSNs by a State agency to any entity for the collection of delinquent child support or of any State debt or to a governmental agency to assist with an investigation or the prevention of fraud.
  6. The collection or use of SSNs to investigate or prevent fraud, to conduct background checks, to collect a debt, to obtain a credit report from a consumer reporting agency under the Federal Credit Reporting Act, to undertake any permissible purpose this is enumerated under the federal Gramm Leach Bliley Act, or to locate a missing person, a lost relative, or a person who is due a benefit such as a pension benefit or an unclaimed property benefit.

#### **REQUIREMENT TO REDACT SOCIAL SECURITY NUMBERS**

The Library shall comply with the provisions of any other state law with respect to allowing the public inspection and copying of information or documents containing all or any portion of an individual's SSN. The Library shall redact SSNs from the information or documents before allowing the public inspection or copying of the information or documents.

When collecting SSNs, the Library shall request them in a manner that makes the SSN easily redacted if required to be released as part of a public records request. "Redact" means to alter or truncate data so that no more than five sequential digits for a SSN are accessible as part of personal information.

#### **EMPLOYEE ACCESS TO SOCIAL SECURITY NUMBERS**

Only employees who are required to use or handle information or documents that contain SSNs will have access. All employees who have access to SSNs are trained to protect the confidentiality of SSNs.

**STATEMENT OF PURPOSE FOR COLLECTION OF SOCIAL SECURITY NUMBERS**

The Identity Protection Act, 5 ILCS 179/1 et seq., requires each unit of local government to approve and implement an Identity Protection Policy that includes a statement of the purpose or purposes for which the agency is collecting and using an individual's Social Security Number (SSN).

This statement of purpose is being provided to you because you have been asked by the Library to provide your SSN or because you requested a copy of this statement.

**WHY DOES THE LIBRARY COLLECT YOUR SOCIAL SECURITY NUMBER?**

You are being asked for your SSN for one of the following reasons:

- A. Complaint, mediation or investigation
- B. Crime victim compensation
- C. Vendor services, such as executing contracts and/or billing
- D. Law enforcement investigation
- E. Child support collection
- F. Internal verification
- G. Administrative services
- H. Other \_\_\_\_\_

**WHAT DOES THE LIBRARY DO WITH YOUR SOCIAL SECURITY NUMBER?**

We will only use your SSN for the purpose(s) for which it was collected.

We will not:

- A. Sell, lease, loan, trade, or rent your SSN to a third party for any purpose
- B. Publicly post or publicly display your SSN
- C. Print your SSN on any card required for you to access our services
- D. Require you to transmit your SSN over the Internet, unless the connection is secure or your SSN is encrypted
- E. Print your SSN on any materials that are mailed to you, unless State or Federal law requires that number to be on documents mailed to you, or unless we are confirming the accuracy of your SSN

**QUESTIONS OR COMPLAINTS ABOUT THIS STATEMENT OF PURPOSE**

Write to the Library, Attn:

Coal City Public Library District  
Attn: Jolene Franciskovich, Library Director  
85 N. Garfield Street  
Coal City, IL 60416